

# RMA Form



**You MUST contact Hondata for a RMA number prior to sending anything**

Email: [Support@hondata.com](mailto:Support@hondata.com) or Telephone: (310) 782-8278 ext. 113

The following must be completed:

Hondata Serial Number

RMA number (assigned by Hondata)

Payment Amount

\$60.00 For US: Credit Card or Cashier's Check /Money Order \$100.00 For International: Credit Card or Money Order <b>Please make payable to: "Hondata, Inc."</b>

The charge covers return shipping and handling unless otherwise advised by Hondata. If the problem can be fixed with a software/firmware update, the item will be returned without additional charges. You will be advised of any out-of-warranty charges if your hardware needs to be replaced.

## Ship to address:

Hondata RMA Order  
2840 Columbia Street  
Torrance, CA 90503  
U.S.A.

*Due to the rise of USPS package delivery issues with customer's packages, it is highly recommended that whichever shipping company you use to ship your item to us that a tracking number, insurance and signature requirement for delivery are included. Hondata holds no responsibility for any lost, missing or damaged packages. Any claims must be filed directly with the shipping company and not to Hondata.*

**International customers:** You are responsible for any and all duties and taxes incurred in shipping your unit to Hondata. Please check that duties and taxes are billed to shipper (you). Any inbound duties and taxes paid for by Hondata will be re-billed to you.

## Specify what is being shipped:

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## Vehicle Information

Year

Model


## Brief description of the problem:

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**Customer's Information (Required)** This section **MUST** be completed.

This is the residential address that the item will be shipped back to. We ship to billing addresses only and cannot ship to P.O. boxes and/or any alternate shipping address.

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_  
State \_\_\_\_\_  
Zip / Postal Code \_\_\_\_\_  
Country \_\_\_\_\_  
Phone \_\_\_\_\_  
Email \_\_\_\_\_

**Credit Card Detail Information** - This section **MUST** be completed.

We ship to Billing addresses only and cannot ship to P.O. boxes and/or any alternate shipping address.

Name on Credit Card \_\_\_\_\_  
Credit Card Number \_\_\_\_\_  
Expiration Date \_\_\_\_\_  
Security Code (on back) \_\_\_\_\_  
Full Billing Address \_\_\_\_\_  
Billing Zip/Postal Code \_\_\_\_\_  
Amount to Charge \$ \_\_\_\_\_  
Signature \_\_\_\_\_

## Liability

Buyer releases Hondata, Inc. from any liabilities (expressed or implied, arising by law or otherwise) that may occur from the use of products sold by Hondata, Inc. and purchased by Buyer. Hondata products are legal in California only for racing vehicles which may never be used, or registered or licensed for use, on a highway. No other applications are intended or implied. The Buyer of this product acknowledges and agrees that Seller or Manufacturer disclaims any warranty and expressly disclaims any liability for personal injury or damages or any damages to vehicle or expensed occurred. In the event a manufacturer's warranty exists, it is agreed and stated that under no circumstances shall the Seller or Manufacturer be liable for any labor charged or travel time incurred in diagnosis for defects, removal, or reinstallation of this product, or any contingent expenses. It is the Buyer's responsibility to ensure any Hondata ECU flash program is not overwritten by anyone, including Honda, or any agent of Honda (including Honda/Acura dealers), as not all products sent in will have flash programs. Exceeding the factory rev cut rpm may cause engine damage, which may not be covered by any factory warranty.

Please sign and date below to acknowledge that you have been made aware of the fact that the product that you are sending for repair may void your vehicle's factory warranty and you have been advised that this product may not be EPA/CARB certified. Your product may only be for use on racing vehicles which may be used, registered or licensed for use, on a highway. The Buyer will not hold any liability against Hondata, Inc. and will hold Hondata, Inc. harmless from any liability as a result of selling, purchasing and/or installing product. Damaged ECUs will not be returned to the customer unless requested and shipping cost of \$70 is included (via FedEx Express Saver 3 Day excluding any insurance). I understand that I am responsible for charges and repairs which are not covered by warranty.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_